

## SAP- QM - Course Contents

### Introduction to ERP

- ERP Packages
- Introduction to SAP
- Functions and Objectives of QM

### SAP Navigation

- Login
- Sessions
- SAP Screens
- Features of SAP Navigations

### QM Overview

- Integration of Quality Management in the supply chain – process- related overview
  - QM in procurement and sales
  - QM in production
- Insight into QM functions:
  - Quality Planning
  - Quality Inspection      Quality Certificate
  - Quality Notification
  - Quality Control
  - Test Equipment Management
- Potential for introducing Quality Management in companies

### Quality Planning and Inspection

- Managing QM-specific basic data
- Sampling procedures
- Master inspection characteristics
- Inspection methods
- Catalogs
- Coding
- Inspection planning
- Material specification

- Inspection plans
- Quality inspection process
- Inspection lot processing
- Notification processing
- Defects recording
- Results recording
- Usage decision
- Quality notification and SAP Business Workflow
- Evaluation methods in QM
- Reports and analyses based on inspection lots, inspection results, and notifications

### Quality Management in Logistics

- Inventory management with QM
- Inspection stock, and inspection lot Goods receipt and goods issue
- Inspection
- Inspections of goods movements
- Control of the procurement process
- Vendor release model processing (Source Inspection)

### Quality Management in Production

- Integration of quality management into manufacturing processes
- Sample management
- Integration of QM in the production process
- Master recipe and QM
- Process order and QM
- Basics of certificate processing
- Inspection point processing based on times or quantities

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- In process inspection
- Final Inspection (Goods receipt from Production)
- Test equipment management and integration with Enterprise Asset Management

### Quality Management in Enterprise Asset Management

- Equipment Creation
- Calibration Task list
- Maintenance Plan for creating schedule of the Inspection
- Results recording & Usage decision

### Quality Management in Sales & Distribution / Quality Certificates

- Integration of QM in Sales & Distribution
- Planning and creation of quality certificates for finished products including linking of materials from the production chain
- Inspection processing during delivery
- Customer complaints and returns

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